

HUSKY Quick Reference Guide

Who can get HUSKY?

HUSKY provides low-cost or free health insurance to eligible:

- **Children** under age 19 of all income levels
- **Pregnant women** with family incomes up to 250% of the Federal Poverty Level
- **Parents and relative caregivers** with family incomes up to 185% of the Federal Poverty Level

A family's assets (property or bank accounts) are not considered in determining eligibility.

Information on HUSKY

Families can call **1-877-CT HUSKY** (TTY: **1-800-842-4524**) or visit www.huskyhealth.com to get more information about HUSKY.

Apply by phone

The HUSKY Application Center

Call **1-877-CT HUSKY** or call **1-800-656-6684** to apply by phone. Parents can also call to check on the status of their application.

Monday - Friday, 8:30 am - 5 pm

Questions or problems with HUSKY applications

Families applying for HUSKY A (Medicaid) can call their caseworkers at Department of Social Services regional offices for questions about their applications.

Bridgeport: (877) 551-2700
Danbury: (203) 207-8900
Hartford: (860) 723-1000
Manchester: (860) 647-1441
Middletown: (860) 704-3100
New Britain: (866) 723-2591
New Haven: (203) 974-8000
Norwich: (800) 473-8909
Stamford: (866) 663-9300
Torrington: (860) 496-6900
Waterbury: (203) 597-4000
Willimantic: (866) 327-7700

Families applying for HUSKY B can call the HUSKY Application Center at 1-800-656-6684 for help.

Tips for HUSKY applicants

Parents do not have to provide information on non-custodial parents for their **children** to get coverage.

Legal immigrants and their family members will not be prevented from becoming citizens or from sponsoring others if they apply for HUSKY.

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Tips for families enrolled in HUSKY

- **Changes.** Families should notify the HUSKY program if their address or income changes.
- **Renewals.** Families must renew their HUSKY coverage once a year by filling out a renewal application.
- **Transportation.** HUSKY A (Medicaid) members are entitled to free transportation to medical visits. The type of transportation varies depending on the health care option and patient's medical condition.



Pregnant women

Eligible pregnant women can get help with prenatal care, insurance and family support from the Healthy Start program.

To find a Healthy Start program nearby, call 2-1-1.

Problems accessing HUSKY services

Families in HUSKY may have problems with getting HUSKY services. To resolve these problems, HUSKY members should contact:

HUSKY Health Care Options

Aetna Better Health
1-866-742-3120

AmeriChoice
1-866-315-2323

Community Health Network
1-800-859-9889

HUSKY Primary Care
(primary care case management)
1-877-CT-HUSKY (1-877-284-8759)

CT Behavioral Health Partnership
(for mental health &
substance abuse services)
1-877-552-8247

CT Dental Health Partnership
1-866-420-2924

HUSKY Infoline

If the problem is not resolved by the health plan, families can call the HUSKY Infoline for assistance at 1-877-CT-HUSKY (press 1 or 3). Multi-lingual care coordinators are available.

Monday - Friday, 8:30 am- 6 pm